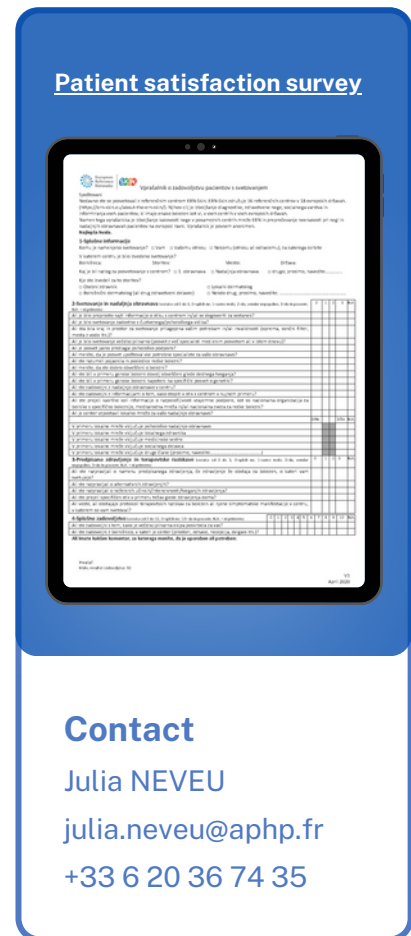


Patient satisfaction survey: What is it?

- It aims to measure the level of patient satisfaction after consultation in an ERN-Skin healthcare provider / hospital (HCP)
- Elaborated by the ePAG group
- The questionnaire has 26 items, in 4 main sections:
 - General information on the patient
 - Consultation and follow-up (19 questions)
 - Treatment prescription and therapeutic research (5 questions)
 - Global satisfaction (2 questions)
- A short blank section is available at the end of the questionnaire to add any comments
- Available in 14 languages
- Online and print version: <https://ern-skin.eu/patient-satisfaction-survey/>



Patient satisfaction survey timeline

Please find below the patient satisfaction survey timeline which includes the main activities that will take place from November 2023 to March 2025.

